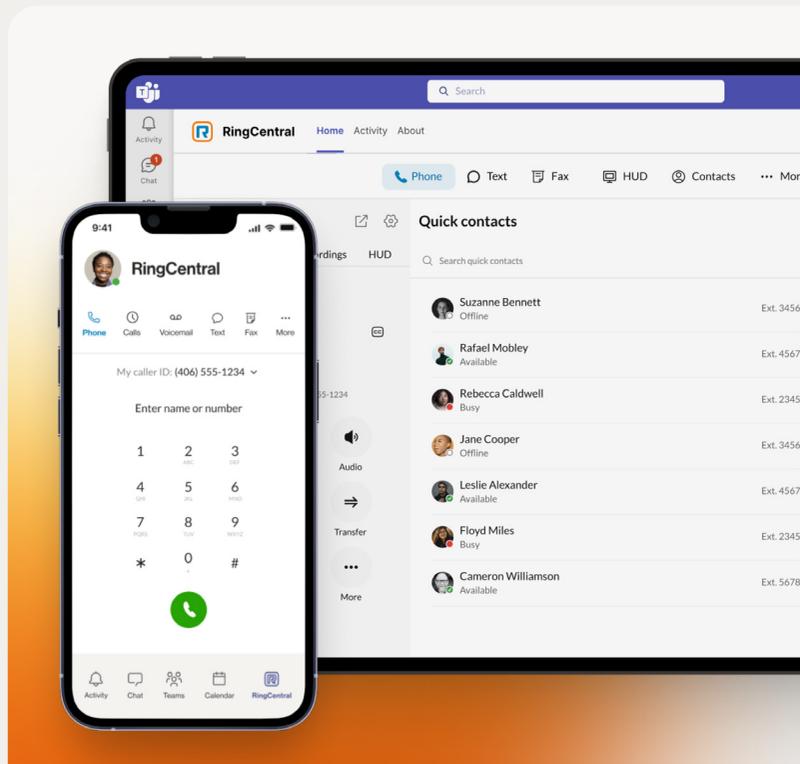




RingSense AI for Microsoft Teams

Transform your Microsoft Teams experience with RingCentral's RingSense AI. From data-driven insights to real-time transcriptions, RingSense AI enhances communication, boosts productivity, and keeps you ahead of the competition.



Elevate the Microsoft Teams experience with a seamless integration of RingCentral's cloud PBX, SMS, eFax, and more. With a new integration with RingCentral's RingSense, you can bring AI-powered insights to phone calls and video meetings in Microsoft Teams. This pairing covers a spectrum of communication channels for deeper insights, powerful workflows, and superior value.

Here's how RingSense AI with Microsoft Teams benefits your organization:

AI-powered insights 

Gain data-driven insights from conversations with call scoring, sentiment analysis, and topic identification.

Improve decision-making and identify customer trends.

Enhanced sales performance 

Real-time coaching for sales teams with competitor mentions, objection alerts, and pitch consistency.

AI-powered deal insights pinpoint key moments for immediate action and identify roadblocks.

Effortless call management 

Automatic recording and transcription of all calls for easy access and retrieval.

Secure storage of call data for improved compliance and quality assurance.

Increased productivity 

Automate tasks with note-taking, call summaries, and action item capture.

Streamline workflow, and free up valuable time for employees.

Improved collaboration 

Live transcriptions for meetings ensure everyone is on the same page.

Generate call summaries and highlights for quick review and knowledge sharing.

Seamless CRM integration 

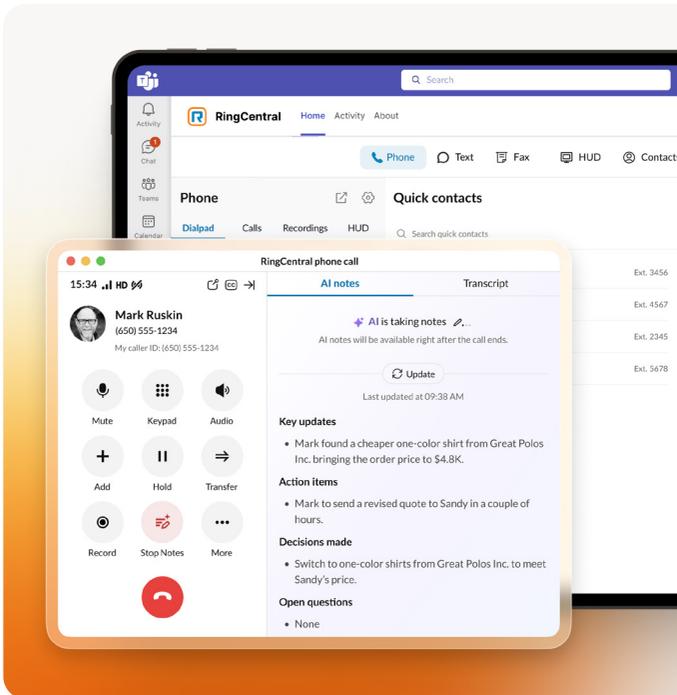
Automatically update CRM platforms (Salesforce & others) with call data for richer data insights.

Improve customer relationship management with a unified view of interactions.

360° view of opportunities 

Get AI-powered insights into Teams video meetings—no Copilot license needed.

Track how deals progress from cold calls to demos to close.



Boost your team's efficiency with RingSense AI.

Help your team work smarter with higher productivity and greater effectiveness than ever before. Add RingSense to Microsoft Teams for powerful, accessible AI tools.

[Learn more](#) 